# Goal Success

## Performance Coaching for Teams™



- Align individual, team, and organizational goals
- Enhance inter-team communication
- Engage in team problem-solving
- Surface and address disagreements and conflict
- Improve team members' interpersonal and working relationships
- Accelerate new team member onboarding
- Appreciate and leverage differences
- Celebrate successes



### Performance Coaching for Teams™

The most successful teams aren't hired — they're developed. Goal Success Performance Coaching for Teams<sup>TM</sup> is a powerful team development process that leverages concrete feedback and proven methodologies to ensure that the team's learnings transfer directly to their work context, maximizing results.

#### **KEY FEATURES**

#### Bi-monthly "Team Member Pulse Check" Calls:

- Identify opportunities for team improvement, explore tensions between team members, surface unresolved conflicts, and improve team relationships
- Advise on potential solutions to team challenges
- Include external stakeholder perspectives as appropriate

#### **On-Call Team Performance Coaching:**

- Targeted coaching and consulting, focused on building relationships, resolving communication challenges, and enabling team improvement
- Available on-demand to support teams whenever challenges arise

#### Team "Check-Up" Calls (one per month minimum):

- Share insights and offer advice based on findings from Pulse Checks and coaching sessions
- Facilitated problem-solving, discussion, and dialogue

#### **TARGETED BENEFITS**

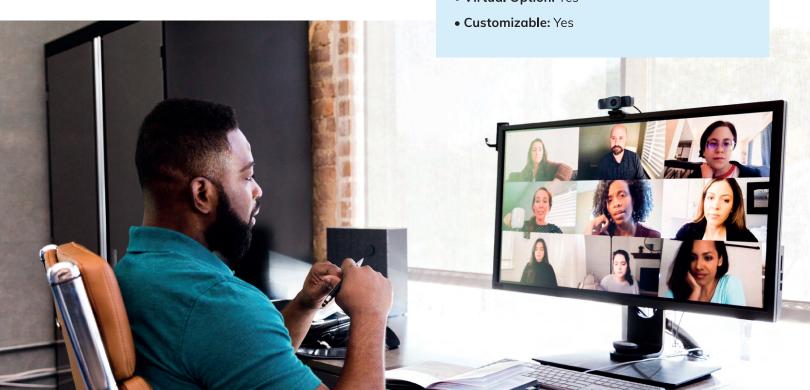
- Heightened team performance
- Enhanced communication and dialogue
- Reduced conflict
- Greater commitment to shared goals
- Clarified roles and responsibilities
- Higher levels of engagement
- Strengthened relationships

#### **EXPERT FACILITATION**

- Highly skilled, regionally-based professionals
- Expertise matched to team development needs
- Local language options

#### **QUICK FACTS**

- Average Class Size: 4 20
- Length: Variable, depending on team needs
- Virtual Option: Yes





#### **EFFECTIVE LEARNING ENVIRONMENT**

The effectiveness of **Goal Success Performance Coaching for Teams™** hinges on establishing a space where safety and support are prioritized. During the performance coaching sessions, our skilled facilitators cultivate an atmosphere characterized by honesty, openness, and trust.

Such a setting encourages team members to:

- Engage in productive problem-solving
- Surface, address, and resolve recognized and unrecognized conflict
- Honestly discuss personality differences and preferences
- Offer feedback, praise, and recognition

### GLOBALLY RELEVANT.GLOBALLY AVAILABLE.

Goal Success Performance Coaching for Teams™ transcends borders. Since our inception over two decades ago, we have worked with teams in over 20 countries across the globe. This program is currently offered in English and Mandarin and is available in other languages upon request.

#### **GOAL SUCCESS by Design®**

Goal Success by Design® is our process for developing customized solutions that ensure ultimate relevance to your organization. Through deep insight into — and integration of — your organization's structure, culture, language, business challenges, industry, and operating environment, we guarantee our solutions will meet your targeted objectives.

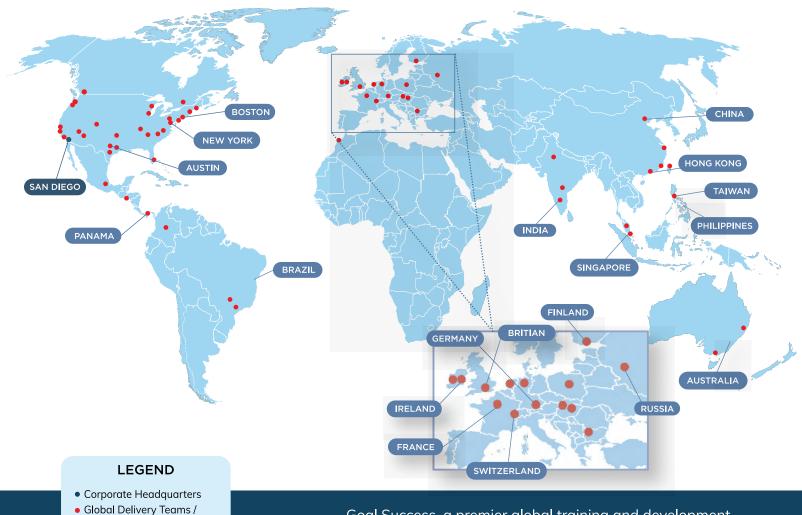
#### With Goal Success by Design® we offer:

- Program design customization based on your specific team dynamics
- Confidential stakeholder interviews and focus groups
- A variety of individual and team assessment options
- Inclusion of senior leadership when appropriate



#### **GOAL SUCCESS LOCATIONS**

**Program Delivery Locations** 



Goal Success, a premier global training and development organization, helps individuals, teams and organizations achieve their most critical goals.

With services ranging from world-class leadership development solutions to high impact training programs, curriculum design and executive coaching, Goal Success delivers lasting results.



For more information about our products and services, please contact us at:

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